# NKM on Education & Training

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KMAV Jakarta, June 26, 2018

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## 1 Introduction



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## Introduction

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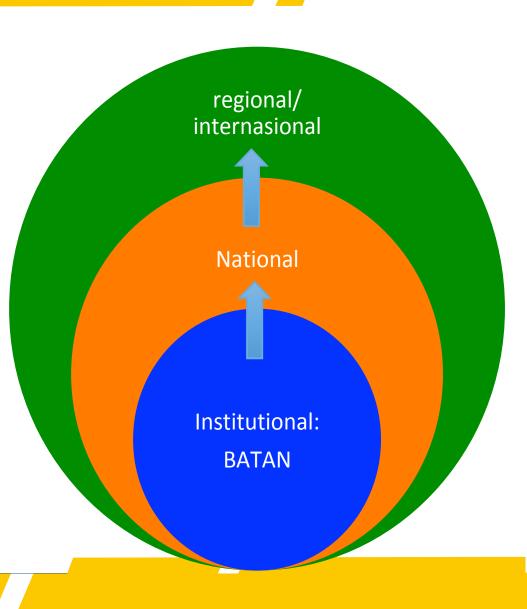
Human is the important element for BATAN to implement governmental functions/tasks on research, development, engineering and utilization of nuclear science and technology for the well-being of the people of the nation through the process of Plan, Do, Check, Act (PDCA)

- Safe, Secure, Sustainable
- O Continuous improvement



### Introduction

 BATAN hold roles of capacity building on institutional and national level, and may contribute to regional and international



## 2 Government Policy: - Act No. 5/2014 - GR 11/2017



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## Government Policy on Capacity Building of Government employees

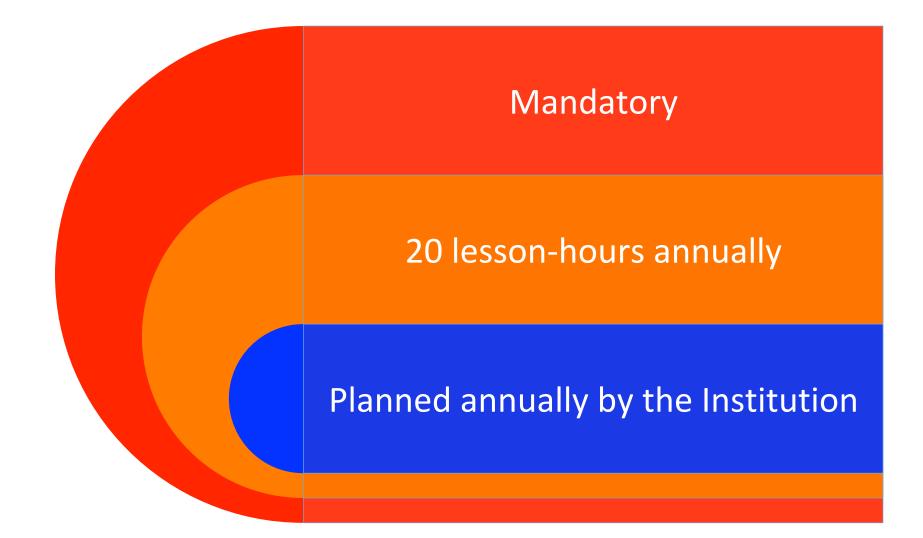


## **GR: Type of Competences**



#### **GR: Competences Development**





### GR: Modalities for Competencies Development



## Education

#### **Formal education**

#### Domestics/Foreign Universities

## Training

#### **Clasical: Face to Face**

Non Classical: *elearning*, mentoring, distance learning, coaching, etc.

## 3 Capacity Building



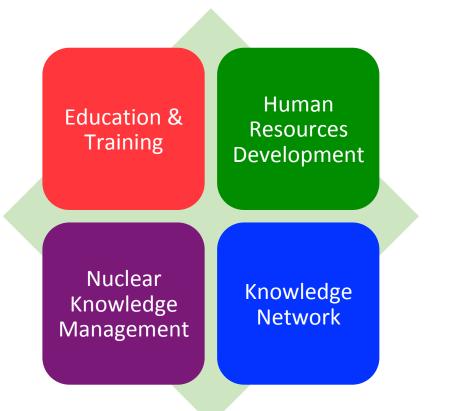
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### **IAEA Capacity Building**

O BATAN has been developing a comprehensive capacity building program to support national nuclear program in Indonesia based on the IAEA capacity building concept consists of education and training (ET), HRD, NKM, and nuclear network.





#### **Capacity Building Objectives**



Education & Training

Building Competences

Preserving nat. comp. on NST

> Public Outreach

Human Resources Development

Effective

**Human** Capital

Management

Nuclear Knowledge Management

Preserving NK

Preventing NK loss

Harvesting NK

Nuclear Network

Building competences Stakeholders involvement

**Public outreach** 

Increasing public support

Teaching Material sharing

Experst exchange

#### **Capacity Building Activities of BATAN**



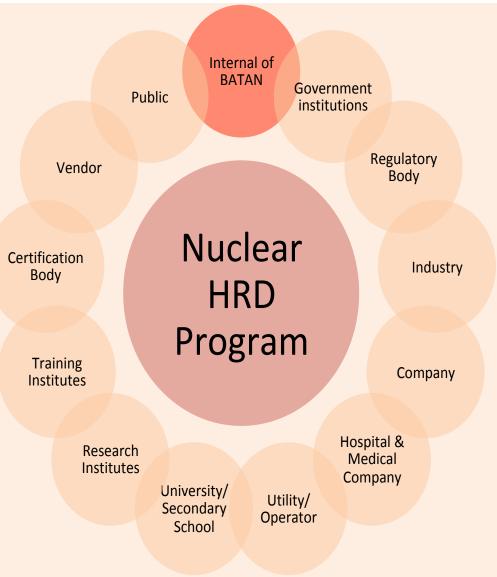
E&T External	E&T Internal	HRM	NKM	Nuclear Network
PINT	System Improvement	Information	System Enhancement	TC IAEA ANENT
		system Development	Limancement	ANSN
TC for stakeholders	Method/ Modality diversification	Development	Infrastructure	NSSC FNCA
Information Sharing	Infrastructure improvement	Talent	development	ICERR Stakeholders
Public Outreach	Networking	Management	Self Assessment	Foreign Univ. Domestic Univ.

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## **Capacity Building: ET**

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O ET is also aimed for improving knowledge and capacity of stakeholders that may consist of universities, government agencies or institutions, industries, hospitals, and public.



## **Examples TRAINING PROGRAM**



Domestic Training For BATAN Personnel:

- Basic training in radiological protection for all BATAN staffs
- Advanced training on application of nuclear technique for capacity building and to preserve knowledge
- Coaching and mentoring based training in "critical knowledge"





## **Examples: TRAINING PROGRAM**





Domestic Training for Public, Industrial and Medical personnels:

- Introduction training on application of Nuclear Science and Technology
  - Certification Training for Radiological Protection Officers and Radiography Workers

## **OVERSEAS TRAINING PROGRAM**



- Dispatch personnel to attend training sponsored by Foreign Institution (IAEA, JAEA, ANSTO etc)
  - On his/her return, she/he trains other BATAN's personnel

# **COOPERATION PROGRAM**





### Conducting Joint Training Course with Foreign as well as domestic institution



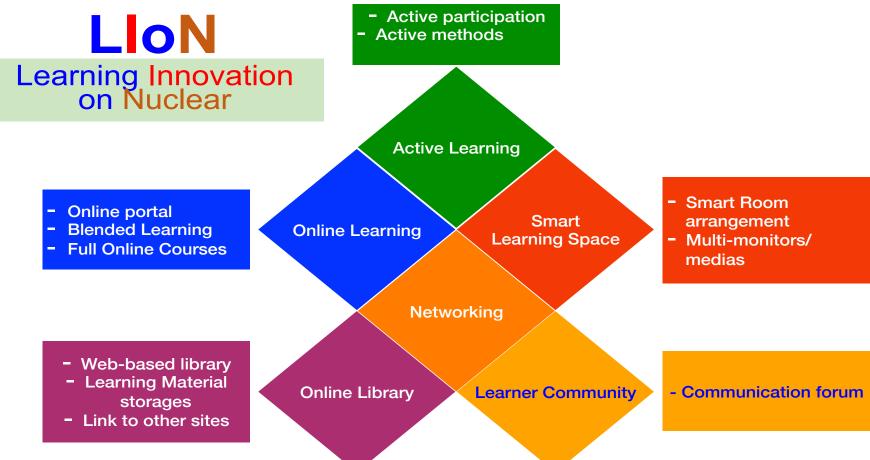
### Scientist Exchange Program (JAEA, Malaysia, France, etc)

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## **Capacity Building: ET**



O ET incorporates various modalities and deliveries, teaching materials, repository, digital library, network of cooperation as well as learner community.



## 4 Policies of E&T



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• Priority of education is set for

- O Implementation of national program
- O Critical Knowledge
- Thesis research contributes to fulfill the needs of BATAN
- Research may be implemented in BATAN facilities
- Submit papers/thesis to e-repository during study/ after graduation
- O Utilizing various financing schemes

## **Training Policy**



every personnel who works in nuclear research, development, engineering and application should be provided with adequate training in certain level of competence.

- SAT is used for training process/cycle,
- training program is prepared for all employees and all competences,
- grading model is used to set priority,
- modalities of classical and non-classical are blended,
- utilizing IT,
- utilizing network with partners.



Elements	Value
National Program	5
Required for Certification of Personnel	5
International Cooperation	4
Potential Loss of Knowledge	4
Program of BATAN	4
Program of Technical Centers	3
Program for Dissemination/Outreach	2
Others	1

## 5 Implementation of NKM in E&T: People, Process, Technology



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## People



	Trainees	Instructors/Experts
1. 2.	BATAN Employees National:	<ol> <li>I/E of CET</li> <li>I/E of other working</li> </ol>
	Stakeholders	units of BATAN
3.	Regional/ International	<ul> <li>Involvement after ToT and training on subject matter</li> </ul>
		3. National I/E
		4. I/E of partners
		5. I/E of the IAEA

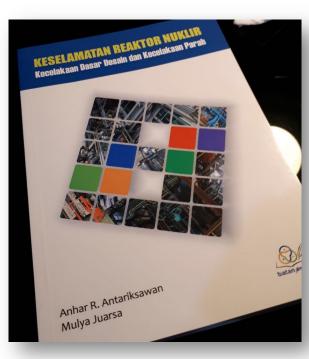


- SAT is utilized for training process
- Business process is managed based on QMS: ISO 9001: 2015 & OHSAS
- Continuum of competence building: on-boarding to pre-retirement
- Repository of training materials obtained from external trainings
- O Utilization of IAEA training materials: Reuse & Recycle: ANENT LMS, CLP4NET
- O Capture knowledge





## **KNOWLEDGE CAPTURE** (for critical knowledge at Risk Holder)



Storytelling

Structured Interview

**Experience Report** 

**Knowledge Publication** 

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### **Continuum of Competence Building**







#### Enhancing training schemes for core competence



BATAN knowledge taxonomy:

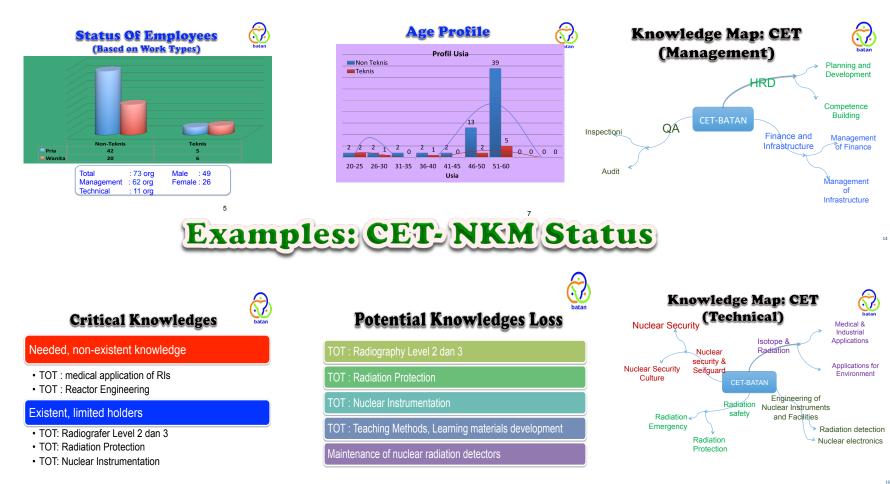
- 1. Isotope and Radiation
- 2. Nuclear Fuel Cycle
- 3. Engineering of Nuclear Appliances and Facilities
- 4. Nuclear Reactor
- 5. Nuclear Safety and Security
- 6. Management

- Identification of potential of knowledge loss and development of mitigation program
  - Implement self-assessment
    - addressed four fundamental questions (NAMA):
      - What is needed? (Need),
      - What is available and adequate to meet the needs? (Availability),
      - What is missing or needs improvement in order to meet the needs? (Missing/gaps), and
      - What actions are needed? (Actions).
    - Priority: TC on knowledge with potential loss



## NKM Self-Assessment





### Sample of Assessment Results for Research Reactors Personnel



RR	Critical Knowledge	Potential Knowledge Loss
А	Reactor core physics (Neutronik and Thermohydraulic Analysis), Radiation safety, Radiometric analysis, Process of radioisotopes (extraction of Tc-99m, Iodium-131, P-32, Br- 82 etc.), Marked-substances production, Radiochemistry, Radiometric analysis, Treatment of TRIGA Instrumentation and Control Systems, Calculation of fuel burn-up	Calculation of reactor fuel burn-up, Neutron flux measurement, NDT for ageing management, Analysis and development of Neutronic and thermohydraulics, Nuclear Instrumentation
в	Reactor physics, Neutronic R & D, Reactor dosimetry, Core management, Reactor safety, Instrumentation and control, Reactor system technology, Operation and maintenance and utilization of reactor, Reactor technology, Reactor instrumentation and control.	Reactor Physics, Neutronic R & D, Reactor Dosimetry, Core Management, Reactor Safety, Instrumentation and Control, Reactor System Technology, Operation and Maintenance, and Utilization of Reactor Safety and security of radiation, nuclear and safeguard, Safety of transportation of radioactive substances and nuclear materials, Engineering of nuclear devices and facilities. Chemical process engineering
С	Accounting of nuclear materials and reactor irradiation services, Electrical, Mechanical, Instrumentation and reactor control, Waste control of reactor facilities, and Safety of reactor operations	facilities, Chemical process engineering Radioactive waste control of reactor facilities, Pre and post irradiation services

# Actions for Preventing or mitigating potential loss of knowledge



Training program is focused on the subjects of knowledge with potential loss.

Knowledge capture program of personnel 5 years before retirement

Knowledge sharing program by personnel 2-3 years retirement

Managing coaching and mentoring on the subjects of knowledge with potential loss.

Utilization of knowledge network with the IAEA, and other partners.

#### Process: Modalities for Competencies Diversification



## Training

#### Clasical: Face to Face

## Non Classical: *e-learning*, mentoring, distance learning, coaching, etc.

#### **Blended learning**

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06/03/2017

Modalities for Training			Program
Explicit Knowledge	Tacit Knowledge	1	Pendidikan
		2	Pelatihan Luar BATAN
Training: Internal &	Coaching &	3	Pelatihan Reguler di BATAN
External providers	Mentoring	4	Seminar
		5	Kursus
Workshop: :	Shadowing	6	Penataran
Internal & External	Shadowing	7	Lokakarya/Workshop Eksternal
Constinon	Kanadan Charing	8	Lokakarya/Workshop Internal
Seminar	Knowledge Sharing	9	Praktik Kerja/Pemagangan Eksternal
Developmental	External Internship/	10	Praktik Kerja/Pemagangan Internal
Assignment	TLO	11	Pelatihan Selingkung
		12	Penugasan ( <i>Developmental</i>
	Internal OJT		Assignment), Coacing&Mentoring, Shadowing
		13	Knowledge Sharing

# Technology: Improvement of training IS



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	8				2017	40	🔎 Detail

#### **Technology: Improvement of training**



#### Rekapitulasi Pengembangan SDM Batan



IS

- Menu Informasi Penyusunan Program Pengembangan Administrasi Penyelenggaraan Evaluasi Kerjasama Pengembangan SDM Setting
- E Pengguna
- 🗄 📋 System

	Tahun Anggaran 2018 🛊	Covers all Units			
Kode	Unit Kerja	Jum'an Pegawai	Jumlah Pegawai Telah Memenuhi Amanah ASN	Prosen	
00	KA.BATAN	1	1	100,0%	
10	SEKUT	1	1	100,0%	
11	BP	38	9	23,7%	
12	BSDMO	47	11	23,4%	
13	BU	111	27	24,3%	
14	ВННК	37	33	89,2%	
20	Dep.SATN	1	1	100,0%	
21	PSTBM	119	39	32,8%	
22	PSTNT	137	64	46,7%	
23	PSTA	205	87	42,4%	
24	PTKMR	144	36	25,0%	
25	PAIR	236	48	20,3%	

#### **Technology: Moodle-based LMS**

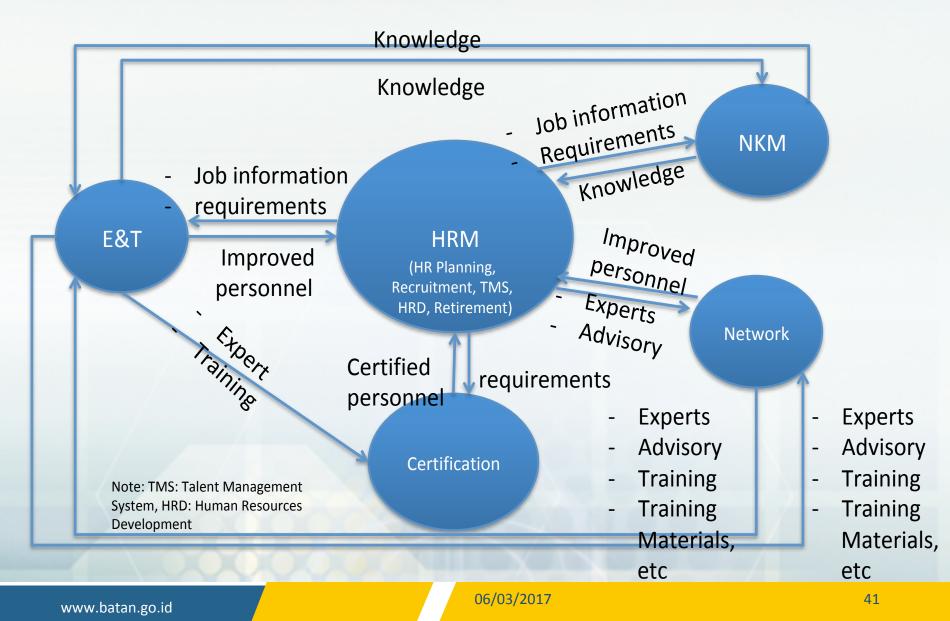


- e-learning training & material collection
- possible linked to the IAEA e-Learning facility



## **Technology: Integration of IS**





## **5. Summary**



- Government stipulated mandatory capacity building program for all government employees.
- BATAN has been developing a comprehensive capacity building program to support national nuclear program in Indonesia based on the IAEA capacity building concept consists of ET, HRD, NKM, and nuclear network.
- ET improvement is set in the concept of LIoN consists of system improvement, modalities diversification, infrastructure improvement and networking.
- NKM for ET is developed on the components of People, Process and Technology.



## Terima Kasih



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